

Disinfection Instructions for Your Water Filter Unit

Here are the disinfection instructions listed in our Owner's Manual:

To flush a unit that may be contaminated:

1. Confirm that water is turned off to the unit.
2. Relieve the water pressure (if below sink unit) by opening the unit faucet.
3. Remove and discard the used filter.
4. Clean & rinse out the inside of the housing.
5. Add 5 to 7 drops of bleach, such as Clorox™ or Purex™ (5 ¼% sodium hypochlorite) to the bottom canister.
6. Reconnect the housing top and bottom without the replacement filter.
7. Turn on water and let unit housing fill up with the water/bleach solution.
8. Allow unit to soak for at least 30 minutes.
 - a. Countertop Units: To disinfect the spout, place your finger over the tip of the spout and turn the unit upside down. Repeat this procedure 2 or 3 times during the 30-minute soak period.
 - b. Below Sink Units: To disinfect the faucet spout, remove the spout and place it in a container with one-quart of water and bleach (use 5 drops of bleach) and allow to soak for 30 minutes.
9. After the housing has soaked for 30 minutes, disassemble the top and bottom and pour out the water/bleach solution. Rinse out the inside of the housing.
10. Replace the filter (cartridge) following the instructions with the new filter.
11. Follow the instructions with the replacement filter for reconnecting and flushing your unit.

If you have any questions, please contact customer service at 800-622-9206.